



# SUPPLIER SUMMIT

**USAID Global Health  
Supply Chain Program  
Supplier Summit  
February 21-23, 2017**

SUPPLIER  
SUMMIT

USAID Global Health Supply Chain Program



QUALITY ASSURANCE FOR  
REPRODUCTIVE HEALTH COMMODITIES,  
CONDOMS, AND PERSONAL  
LUBRICANTS



**USAID**  
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**PEPFAR**  
U.S. President's Emergency Plan for AIDS Relief



**USAID**  
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U.S. President's Malaria Initiative

# GLOBAL HEALTH SUPPLY CHAIN – QUALITY ASSURANCE (GHSC-QA) PROJECT

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# GENERATION NEXT

## USAID GLOBAL HEALTH SUPPLY CHAIN PROGRAM

<b>GHSC-Procurement and Supply Management (GHSC-PSM)</b> Single-award IDIQ  Chemonics	<b>GHSC-Rapid Test Kits (GHSC-RTK)</b> Single-award IDIQ  Remote Medical International	<b>GHSC-Technical Assistance (GHSC-TA)</b> Multiple-award IDIQ  Axios Chemonics LMI PriceWaterhouse Coopers	<b>Systems for Improved Access to Pharmaceuticals and Services (SIAPS)</b> Cooperative Agreement  MSH	<b>Promoting the Quality of Medicines (PQM)</b> Cooperative Agreement  USP
<b>GHSC-Quality Assurance (GHSC-QA)</b> Contract FHI360	<b>GHSC-Business Intelligence and Analytics (GHSC-BIA)</b> GSA Contract Intellicog		<b>The Coca-Cola Last Mile Project</b>  Global Development Alliance (GDA)	

# GHSC-QA PROJECT MANAGEMENT TEAM



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# GHSC-QA

Establish and implement a comprehensive **Quality Assurance Program** for USAID that:

- Provides global technical leadership regarding quality issues to the international quality assurance community
- Provides technical assistance to host country governments and other stakeholders
- Assures that health commodities purchased on behalf of USAID meet applicable quality standards
- Implements Model Quality Assurance System (MQAS) guidance (WHO Technical Report Series)
- Employs risk management practices to maintain diligence and recognizes that by limiting the risk of accepting products of inadequate quality, increased protection of the client/patient and USAID is ensured.

GHSC-QA provides independent Quality Assurance for:

- **Task Order 1-HIV**
- **HIV RTKs (RMI)**
- Task Order 3-Reproductive Health
- Task Order 4-Maternal and Child Health

## Objectives

Quality Assurance

Quality Control

Technical Assistance  
and Leadership

Global  
Collaboration

# GHSC-QA ACTIVITIES AND OBJECTIVES

## Quality Assurance

- Product reviews (Product Questionnaire/Technical Information)
- Eligible/Approved supplier and product list
- Technical requirements and specifications for EOIs, RFQs, and RFPs
- Manage product complaints and incidents (including monitoring regulatory warnings)
- Product recall management
- Quality technical assistance
- Audits/CAPAs
- Statistical trending (CpK)
- Annual review and risk management

## Quality Control

- Sampling
- Product testing
- Test method/transfer
- New technologies

## Technical Assistance and Leadership

- NDRA training
- Laboratory capacity building
- Tanzania
- Afghanistan
- Côte d'Ivoire
- Uganda
- Zimbabwe
- Ethiopia
- Nigeria
- Ghana

## Global Collaboration

- Donors
- WHO
- UNFPA
- UNICEF
- Global Fund
- Independent Advisory Groups

# ELIGIBILITY AND GENERAL QUALITY ASSURANCE REQUIREMENTS

# USAID (ADS 312) ELIGIBILITY OF COMMODITIES

## Stringent Regulatory Authority (SRA)

- USAID recognizes the following:
  - (a) the U.S. Food and Drug Administration, the Japanese Ministry of Health, Labor, and Welfare and the European Agency for the Evaluation of Medicinal Products (EMA) centralized procedure;
  - b) SwissMedic or Health Canada
  - (c) European Union member states admitted prior to 1996 (Austria, Belgium, Denmark, Finland, France, Germany, Greece, Ireland, Italy, Luxembourg, Netherlands, Portugal, Spain, Sweden, United Kingdom).

## WHO Pre qualification

- WHO ERP 1 or 2 considered only in special cases

## Approved USAID Wholesalers

- Approved by GHSC-QA to provide essential medicines, laboratory supplies and medical equipment

## Other

- Pharmaceuticals that do not qualify under any of the above categories
- Require additional quality information
- Assessment conducted by GHSC-QA based on risk analysis
- Additional quality testing by independent accredited laboratory

# THE GHSC-QA ASSESSMENT

## Eligibility Requirements

- Based on procurement needs
- No available SRA or WHO-PQ source
- Limited or no availability from approved wholesalers (e.g., long lead time, lack of country registration)
- Quality approved, locally registered sources

## Quality Assurance Activities

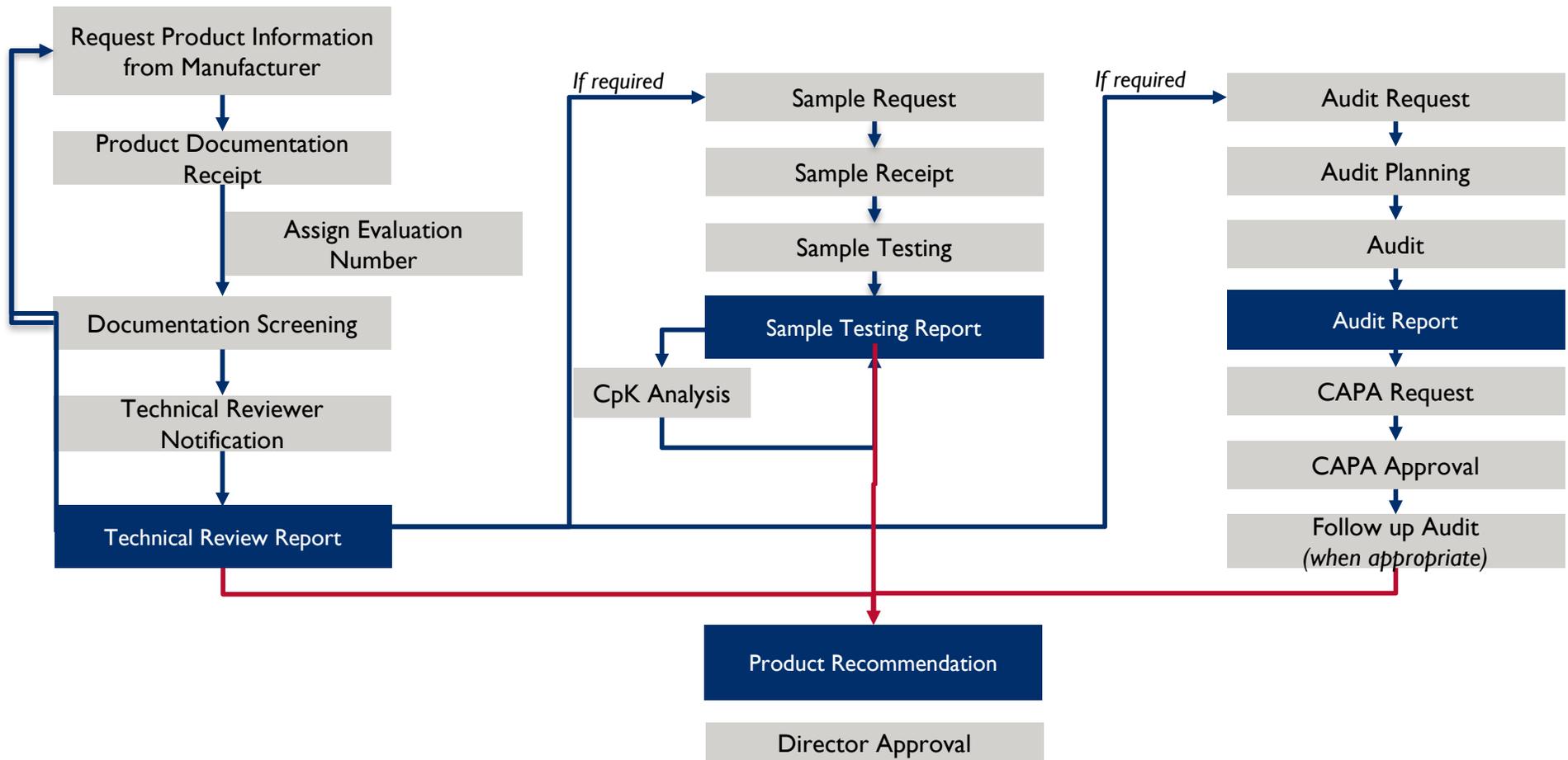
- GHSC-QA assessment upon USAID request.

## Pharmaceutical Technical Questionnaire

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# PRODUCT ASSESSMENT (APPROVAL PROCESS)

The product assessment is a comprehensive evaluation of the product and manufacturer.



# PRODUCT/MANUFACTURER CHANGES: MAJOR VARIATIONS MUST BE COMMUNICATED TO GHSC-QA

## Applies To

- Products approved for direct procurement
- Documentation required: Refer to Annex 3:WHO guidelines on variations to a prequalified product for pharmaceutical variations  
[http://apps.who.int/prequal/info\\_general/documents/TRS981/TRS981\\_annex3.pdf](http://apps.who.int/prequal/info_general/documents/TRS981/TRS981_annex3.pdf)

## Example of Major Variations

- Replacement or addition of a new manufacturing site or manufacturer
- Changes in the composition, manufacturing process, or lot size
- Changes in the standard claimed, specifications, or analytical procedures
- Changes in the immediate packaging (primary and functional secondary components) for the storage and shipment
- Change to an administration or measuring device
- Changes in the labelled storage conditions, shelf-life, or the in-use period

# QUALITY ASSURANCE FOR REPRODUCTIVE HEALTH COMMODITIES

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# REPRODUCTIVE HEALTH COMMODITIES

- Oral contraceptives
- Emergency contraceptives
- Injectable contraceptives
- Contraceptive implants
- Intrauterine devices (IUD TCu380A)
- Cyclebeads

# REPRODUCTIVE HEALTH PHARMACEUTICALS

Oral Contraceptives

Emergency Contraceptives

Injectable Contraceptives

Contraceptive Implants

## Eligibility Requirements

- SRA
- WHO prequalification
- GHSC-QA process
  - GHSC-QA technical evaluation required
  - Abbreviated for SRA and WHO PQ products



## QA and QC Activities

- CoA review required for each lot
- Pre-shipment, concurrent, or post-shipment testing depending on risk assessment
- Compliant cGMP audits
  - Frequency dependent on regulatory status and history
- Report cards
- Review of manufacturers' quality metrics

# REPRODUCTIVE HEALTH MEDICAL DEVICES

IUD Tc8380 A

## Eligibility Requirements

- SRA
- WHO/UNFPA prequalification
- ISO 9001, 13485, 14000 manufacturer
- CE Mark
- GHSC QA technical evaluation required



## QA and QC Activities

- Frequency of GHSC-QA audits dependent on risk assessment (2 – 3 years)
- CoA review required for each lot
- Pre-shipment, concurrent or post-shipment testing

# QUALITY ASSURANCE FOR MALE CONDOMS, FEMALE CONDOMS, AND PERSONAL LUBRICANTS

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# MALE CONDOMS

## Eligibility Requirements

- Condoms must have a U.S. FDA 510(k) for plain, parallel- straight walled, 49 and 53mm.
- Color and scented condoms must have specific 510(k)
- ISO Certified to 9001, 13485, 14000
- WHO/UNFPA pre-qualified list
- EU CE mark
- GMP-registered facility
- Monitor proteins, nitrosamines, and residual accelerators

## QA and QC Activities

- Pre-shipment testing to ISO 4074
- Frequency of GHSC-QA audits dependent on risk assessment (2 – 3 years)
- 180-day accelerated stability studies
- Odor evaluation
- Annual testing of proteins, nitrosamines, residual accelerators
- Trending of manufacturer's data

# FEMALE CONDOMS

## Eligibility Requirements

- U.S. FDA 510 (k)
- EU CE Mark
- UNFPA Pre-qualified List – referenced
- GMP-registered Facility
- ISO Certified to 9001, 13485, 14000
- GHSC-QA Medical Device Product Assessment Required

## QA and QC activities

- Pre-shipment testing
- GHSC-QA audits frequency dependent on risk assessment (2 – 3 years)

# PERSONAL WATER-BASED LUBRICANTS

## Eligibility Requirements

- U.S. FDA 510K
- Compliance with WHO/UNFPA/FHI360 Advisory Note (i.e., water-based, osmolality < 1200 mOsm/kg, pH 5.5 – 7, avoid polyquarternary compounds)
- EU CE Mark
- GMP-registered Facility
- ISO Certified to 9001, 13485, 14000
- GHSC-QA Medical Device Product Assessment required
- Presentation: Sachet

## QA and QC Activities

- Frequency of GHSC-QA audits dependent on risk assessment (2 – 3 years)
- Pre-shipment or concurrent testing dependent on risk assessment

# RESOURCES

# RESOURCES

- [USAID Automated Directives System \(ADS\) Chapter 312: Eligibility of Commodities](#)
- [USAID ADS 312 Additional Help Document: Pharmaceuticals and Medical Supplies](#)
- [Model Quality Assurance System for Procurement Agencies. WHO Technical Report Series, No. 986, 2014, Annex 3 \(2014; 72 pages\)](#)
- US Food and Drug Administration ([US FDA](#))
- [Use and procurement of additional lubricants for male and female condoms: WHO/UNFPA/FHI360](#)

# APPENDIX



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**PEPFAR**  
U.S. President's Emergency Plan for AIDS Relief



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U.S. President's Malaria Initiative

# QUALITY ASSURANCE FOR MATERNAL NEWBORN AND CHILD HEALTH COMMODITIES (TO4)

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# MATERNAL, NEWBORN AND CHILD HEALTH COMMODITIES

- 4% Chlorhexidine Gel [7.1% chlorhexidine digluconate for umbilical cord care]
- Magnesium Sulphate injection (0.5 g/mL) - 2 mL
- Oxytocin 10 i.u. injectable
- Misoprostol 200 microgram tablet
- Zinc Sulphate injection
- Amoxicillin (40 mg/ml, 1mL or 2 mL ampoule)
- Gentamicin (20 mg/mL, 2 mL ampoule)
- Oral Rehydration Salts (20.5 g sachet)
- Zinc tablets (20 mg)
- Dexamethasone injectable
- Neonatal Resuscitation Device (Neonatal Bag, Mask Resuscitator, Suction Device, Training Model)

# MNCH PHARMACEUTICALS (ESSENTIAL MEDICINES)

## Eligibility requirements

- SRA
- WHO prequalification
- Approved USAID wholesalers
- GHSC-QA Process
  - GHSC-QA technical evaluation required
  - Abbreviated for SRA and WHO PQ products
  - Full review for non-SRA, non-WHO-PQ

## QA and QC activities

- Compliant cGMP and QMS audits
  - Frequency dependent on regulatory status
  - International wholesaler audits
- CoA review required for each lot
- Pre-shipment, concurrent, or post-shipment testing depending on risk assessment

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The USAID Global Health Supply Chain-Quality Assurance project provides quality assurance and quality control services. We support USAID programs and Presidential Initiatives in Africa, Asia, Latin America, and the Caribbean, focusing on HIV/AIDS, maternal and child health, and population and reproductive health commodities.

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